

Dear EID Customer,

In an effort to continue providing reliable drinking water service to you, our customer, El Dorado Irrigation District will be replacing all of the water service lines in your neighborhood. We are set to commence work the week of *****DATE*****, weather permitting. This work will include excavation of the water system to replace/upgrade infrastructure. This will affect most streets within the neighborhood that contain water infrastructure feeding individual meters. This work will not affect your water utility bill.

What You and Your Neighbors Can Expect:

District crews will work Monday through Friday, 8AM through 3PM until project completion. During the course of this work, there will be a presence of District crews and equipment. Access to homes and facilities will never be blocked; residents, guests, deliveries and emergency services access will be maintained at all times. All roadways and sidewalks will be restored for safe use by the end of each work day.

Along with the presence of EID construction crews, residents will notice paint on the roadways. The paint marks the underground utilities that may be in conflict in the areas of excavation for crew safety. The paint will be removed/blacked out once the work is complete.

Neighbors can expect to experience a water outage when their water service is being replaced, or when crews need to interrupt service to work on the water main. Water outages will last for no more than 1 business day (usually only a couple of hours), and the District will provide advance notice of the outage via door-to-door notification.

Each excavation in the street will be paved with temporary asphalt during the project. Each excavation in sidewalks and/or concrete driveways/yards will be patched with temporary asphalt as appropriate during the project. All of these areas will be permanently remediated at the close of the project.

Should you have any questions, please contact me directly.

Best Regards,

Noel Russell, Water Construction Supervisor
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